

Improvement Readiness Assessment

Comprehensive intelligence to build your organization's capacity for meaningful improvement

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The Improvement Readiness Assessment (IRA) is a validated, research-based evaluation of your organization's competency in areas critical for driving and sustaining improvement in clinical, financial, and operational outcomes. Assessment elements can be accessed alone or in combination. Individual users can complete a free online assessment—or organizations can engage with us to aggregate data from multiple assessments or couple assessment data with further exploration of organizational readiness via interviews.

The goal? To provide insight into your system's strengths and opportunities across different functions and at different levels, so that you can best position the organization for successful change. The service delivers data findings and an executive report to boost organizational competencies critical for significant and sustained improvement.

Intended Users

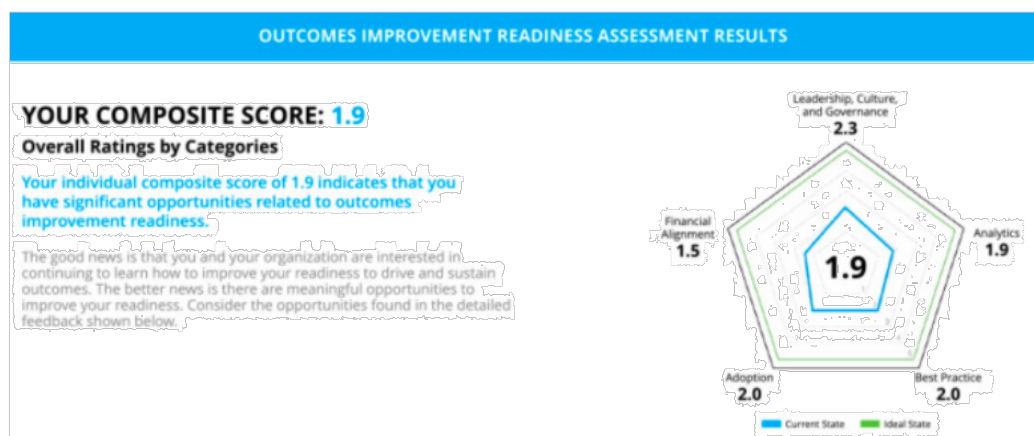
- Chief Analytic and/or Information Officer
- Chief Quality Officer
- Chief Transformation Officer

Our team

Our team is a diverse group of professionals—clinicians, analysts, and operational experts—steeped in the science of improvement and committed to ensuring that our client partners succeed in changing healthcare for the better.

Success stories

For examples of how customers have used Health Catalyst products and services to improve outcomes, see our [success stories at healthcatalyst.com](https://www.healthcatalyst.com/success-stories)



The problem

Research demonstrates the truth about improvement initiatives in healthcare: only a very few succeed. Why? What factors allow some organizations to transform and thrive in a rapidly changing healthcare landscape—and what's holding back the rest of the pack?

Until recently, leaders looking to improve their organizations' readiness for change had little to go on. For one thing, the specific competencies that allow organizations to drive and sustain improvement were not widely known. For another, no comprehensive, healthcare-focused assessment tool existed. Leaders were challenged to know what to look for, how to find it—and what they could do to develop capacity for successful change.

Our approach

Health Catalyst's IRA is the first validated healthcare-focused approach for gauging an organization's preparedness to drive successful change. Developed via a thorough survey of improvement science and reviewed by healthcare experts, an IRA measures 22 discrete competencies in 5 key areas: 1) Leadership, Culture, & Governance; 2) Analytics; 3) Best Practice; 4) Adoption; and 5) Financial Alignment. Users can gain insight into what matters most for achieving and sustaining improved outcomes, gauge their organization's own strengths and opportunities, and leverage results to guide improvement plans.

Benefits and features

Explore and build shared understanding of your strengths and opportunities. With access to our proven scoring tool and the benchmark data based on roles and healthcare system types, you gain credible, shareable data about your organization's current state of readiness for change.

Get actionable findings in the areas that matter most. The IRA targets 22 specific competencies—not just general areas—that research has shown are most critical to successful change. Your organization is scored on each competency, and the results are benchmarked against the ideal state for the five components of Leadership, Culture, & Governance; Analytics; Best Practice; Adoption; and Financial Alignment. Your results show your three highest and lowest-ranked competencies. These are actionable findings you can use to best position your organization to drive and sustain improvement.

Choose the breadth, depth, and deliverable of your organizational assessment. The IRA is flexible and extensible—but always insightful. Access insight via one, two, or all three of these levels and modes:

- **Individual assessment.** As a single user, in just a few minutes you can use the complimentary online IRA to gain a view of how your organization scores across critical change-success areas.
- **Aggregated assessment.** As an organization, you can work with us to set up the online tool to aggregate individual results across your organization for a more comprehensive account of readiness. The resulting report shows not only organizational strengths and opportunities, but also delivers insight into the perspectives by organizational role, department, and location if appropriate—and delivers a ranked list of all key competencies.
- **Stakeholder interviews.** You may elect to access the in-person component of the IRA, in which our Health Catalyst experts meet with key stakeholders to enrich survey results with additional qualitative data. In addition to the summary report of organizational strengths and opportunities delivered with all versions of the IRA, the in-person assessment includes targeted recommendations based on these findings.

Contact us

For more information on how Health Catalyst products and services can help your organization, please contact us:

- Reach out to your sales representative
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- Email us at info@healthcatalyst.com