

Clinical Improvement Services

Disciplined, data-informed approach to care improvement



Health Catalyst's **Clinical Improvement Services** encompass a range of activities to help your teams identify, understand, and realize your organization's best opportunities for improving patient care outcomes across the continuum. Leveraging clinical expertise and improvement science, our consultants lead a disciplined and data-driven process that efficiently delivers measurable gains and builds your organization's ability to continuously improve.



The problem

Healthcare is an increasingly complex business, operating under increasingly difficult demands: to simultaneously improve quality, lower costs, and improve patient experience and engagement. In this environment, improvement efforts take on a new urgency. Yet even with significant expenditures of effort, money, and time, many organizations struggle to achieve meaningfully better clinical outcomes—and even fewer can sustain the gains, replicate their process, or scale their successes for maximum impact in the organization.

Our approach

Drawing from our deep bench of clinical, analytic, and operational experts, our team partners with you to accelerate improvement in targeted care processes. Our flexible delivery model presents a range of complementary services; we work with you to devise a partnership that provides the support you need to achieve measurable, meaningful, and sustained improvements in readmissions, length of stay (LOS), mortality, quality, cost of care and the myriad other outcomes that represent your caring mission and reinforce the health of your organization.

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Intended Users

- Chief Medical Officer
- Chief Nursing Officer
- Chief Quality Officer
- Clinical service line leadership and improvement teams

Success stories

For examples of how customers have used Health Catalyst products and services to improve outcomes, see our [success stories at healthcatalyst.com](https://www.healthcatalyst.com/success-stories)

Contact us

For more information on how Health Catalyst products and services can help your organization, please contact us:

- Reach out to your sales representative
- Call us at (855) 309-6800
- Email us at info@healthcatalyst.com

Benefits and features

Accelerate improvement in a flexible partnership with our experts. Tailored to the needs of your organization, an engagement with our Clinical Improvement Services team may include one or more of these elements:

- **Opportunity analysis.** We use data from multiple sources to discover opportunities and investigate performance drivers.
- **Improvement science.** Leveraging our proven 7-Question improvement framework, we work with you to ensure a match between outcome goals, process aims, interventions—and the tools and practices that drive and sustain measurable improvement.
- **Best practice content development.** We partner with your clinical experts to develop standard models to reduce practice variation and jumpstart improvement work around specific care processes.
- **Embedded engagement.** Drawing on our experience with other health systems facing similar challenges in patient care and outcomes, our team can help foster the leadership, teamwork, and cultural behaviors that support best practice.

This document provides an overview of the technology that is offered by Health Catalyst. We are continuously improving our Technology and reserve the right to make changes in the features shown herein or to discontinue any technology at any time without notice or obligation. Some technology may not be available for deployment based on product status or because it was not included in your Order Forms.