Able Health™ by Health Catalyst Application

Reduce time managing quality data to increase time for improving quality performance

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The Able Health by Health Catalyst Application is a quality measures solution that combines complete data, measures, visualizations, and workflows (measurement, improvement, and submission) into one comprehensive system. Able Health includes a measures engine that calculates performance, a performance dashboard that displays measure performance, and a submission engine that submits data to payers—creating a single, authoritative source of truth, starting with quality data aggregated by the Health Catalyst Data Operating System (DOS™).

Note: Able Health is Acquired Technology and NOT included in the Technology Access subscription unless otherwise noted in an order form.

Intended users
- Chief quality officer
- Chief medical officer
- Chief informatics officer
- Unit-level leadership
- Service-line leadership

Potential data sources
- EMR - Clinical
- Claims
- Billing
- Payer files
- Clinical specialty

Key measures
- Complete measures from a complete list of payer programs
- More than 240 measures in current library
- Care gaps
- Provider performance

Success stories
For examples of how customers have used Health Catalyst products and services to improve outcomes, visit https://www.healthcatalyst.com/knowledge-center/success-stories/

The problem
Healthcare providers need to monitor their quality of care to ensure best outcomes for patients and complete data for performance reporting. Often this is a cost and time burden, where meeting performance targets relies on incomplete data, calculations, and visualizations. Providers and support staff spend so much time collecting and aggregating data to track and trend their performance that they have limited time to get at the source of how to improve performance where it matters most, with their patients.

Quality teams struggle to collect, validate, and submit data while maintaining dashboards, often a manual process. This limits time to support improvement goals at the individual provider, unit, organization, and system level. At all levels, and even with the best intentions, quality can become about making data and dashboards, and not about making a difference.

This Able Health Application dashboard shows performance per measure, with options to drill down care gaps by populations or individual patients.
Our approach

By combining complete data, measures, calculations, and visualizations in a single application, Able Health shows where care needs to improve and guides the daily workflow for performing and capturing the improvements. A clean, results-driven dashboard shows daily metrics for internal reporting for stakeholders, especially physicians.

This system creates a centralized, aggregated master record of quality performance, eliminating the need to track down pieces of information integral for improvements. Able Health combines the work of monitoring, improving, and submitting quality performance.

Benefits and features

• **Calculate performance of complete provider quality measures** – Able Health offers a growing measures library that already includes more than 240 existing measures.

• **Use complete data from a complete list of data sources in measure calculations** – A comprehensive measures engine combines and calculates performance using every available data element and not just the data mapped to your electronic health record (EHR).

• **Visualize complete performance metrics (including benchmarks, star ratings, and scoring systems)** – Dashboard visualizations with real-time tracking and monitoring identify high-priority opportunities across providers, locations, and the entire enterprise.

• **Submit complete and compliant data to payers** – A submission engine within the application allows for a single-source process from calculating to submitting performance data to commercial payers and Medicare (for the MIPS program).

Use cases

• **A chief quality officer** needs to monitor performance across the organization. She needs to trust the data enough to weigh in on strategic decisions like entering new performance contracts. With Able Health she can easily visualize and evaluate performance across provider groups.

• **A service-line leader** needs to set a baseline and work with providers to improve outcomes in a unit, but a backlog in analytics tickets is holding up their ability to identify care gaps. With the Able Health Application, service-line leaders create gap lists by population or patient within seconds. This informs hands-on care with patients, improving their quality of life. Quality teams and providers can view patient-level details, implement improvements, and work to hit their performance targets.

• **A chief medical officer** is tasked with demonstrating measurable improvements in diabetes care across his hospital. Working with quality leads and the extensive measures library in Able Health, he identifies areas for reinforcing provider education and monitoring performance. He uses data to guide his teams day-to-day, and he can cast a vision and show improvements with data-informed visualizations over the long term—all from the single source Able Health application.