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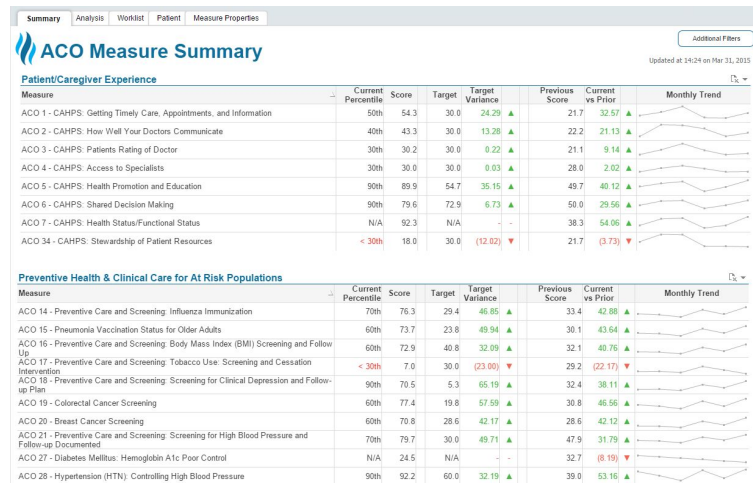
**Analytics Accelerator**

**Custom Services**

**2019-October-22**

## Technical Description

The **MSSP Measures** Analytics Accelerator supports accountable care organizations (ACOs) participating in MSSP. By providing data and visualizations of the organization's performance against CMS required measures for ACOs, the application gives timely information to help organizations monitor, manage, and continually improve the care provided to Medicare beneficiaries.



The MSSP Measures application provides timely insight to help organizations succeed in the Medicare Shared Savings Program.

## Background

Organizations implement this accelerator based on these needs:

- **Participants in the Medicare Shared Savings Program (MSSP) need to continually monitor and manage performance against program measures.** Reviewing performance only at required reporting periods isn't adequate to achieve meaningful improvements. MSSP ACO participants need ongoing access to data that reveals inefficiencies as they emerge, so they can be addressed proactively.
- **Performance data should be available at an appropriate level of detail to prioritize and monitor improvements.** It's difficult for teams to identify opportunities at a facility, clinician, and patient level in relation to MSSP measure compliance.

## Application Overview

Timely insight for better management and higher quality

**MSSP Measures** shows you where you are and where you're headed in relation to MSSP metric targets—and gives you the knowledge to do something about it. The application allows you to drill into each measure to understand the factors impacting your performance and identify areas for improvement at the clinic, provider, and patient level. The result? Actionable insight that drives a focus on improvement—and helps you succeed in shared savings.

### Benefits and Features

- **Access an at-a-glance view of your current performance.** The application dashboard provides a summary-level view of MSSP measures, with key indicators directing your attention to underperforming areas. You're able to assess and improve performance prior to reporting to CMS—a critical advantage given the dollars tied to an ACO's performance against the CMS measures.
- **Gain insight for improvement.** The application allows you to analyze individual measures to determine what aspect of the patient interaction might be lacking, and gives visibility into both provider measure performance and individual patient details. You're able to see which providers and clinics have the highest and lowest scores, identify patients who are out of compliance with your care standards, and see how many patient interventions are needed to move the ACO up to the next percentile. These analytic insights can be leveraged to guide system-wide management as well as individual improvement interventions, as when a provider uses the app to view patients' compliance prior to patient visits and takes appropriate steps while the patient is in the office.

### Intended Users

- Population health data analysts
- Chief Officer for Population Health or ACO
- Chief Medical Informatics Officer
- Chief Medical Officer
- Primary care leadership and improvement teams
- Care management program leadership and teams
- Operational leadership for a practice or location

### Use Cases

The new **Chief Officer of Population Health** has been charged with increasing shared savings payments in the MSSP. She uses the MSSP Measures accelerator to identify areas of underperformance, scope the effort required to achieve meaningful improvement (e.g., number of patients that need to be brought up to date with preventive care measures to achieve targets), and inform a targeted strategy for improvement. As the efforts get underway, she establishes self-service access to the application so that stakeholders have a single, current source of truth about their MSSP Measure performance and can generate insights and worklists to drive improvement in their practice.

### Data Sources

This product may leverage one or more of the following sources:

- EMR - Clinical
- Claims
- Patient Satisfaction
- Other:
  - Electronic Medical Records (EMR)
  - CMS Claims
  - HCAHPS – Patient Experience

### Key Measures

Measure categories:

- Patient/caregiver experience
- Care coordination/patient safety
- At-risk population
- Preventive care

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